



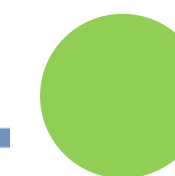
CLOUD OR
SELF-HOSTED



INFINITY ECM PLATFORM

Unique multifunctional Cloud SW platform that every World Company needs.





Info Novitas

business excellence

MODERN ICT SOLUTIONS

Web app development | Mobile app development | Desktop app development
IT outsourcing | Complex web portals development | Rapid prototyping on generic IT platforms
IT consulting | Project management | System integration | UX & graphical design

www.info-novitas.com

*"While others offer applications
we provide platforms..."*



„We provide cutting edge SW IT products for global markets.”



„Unique Cloud/On-Premise platform.”

INFINITY ECM – Short Info

2

INFINITY ECM is a modern multi-functional Enterprise Content Management platform for horizontal markets that includes a large number of integrated systems, solutions and tools for collaboration, communication and management of the entire business. More info about platform you can find here: <http://en.info-novitas.hr/solutions/infinity-platform/>

The system is fully modular, it can be easily upgraded to suit user preferences and as such perfectly adapts to the business process of the organization, which leads to a significant acceleration more than 15 business processes, increasing the satisfaction of existing and new clients, and therefore increasing revenues with significant savings in human efforts and material costs.

INFINITY ECM platform combines in one system different components such as: CRM (Customer Relationship Management), DMS (Document Management System), ERMS (Electronic Records Management System), CMS (Case Management System), ITSM (IT Service Management System), BPMA (Business Process Management & Automation), CMS (Collaborative Management System), KMS (Knowledge Management System), EAM (Enterprise Asset Management), IMS (Integrated Management System) whereby belongs to a group of modern global ECM (Enterprise Content Management) platform solutions.



INFINITY ECM – Platform Subsystems

3

Within the same app interface INFINITY ECM platform includes different subsystems: CRM (Marketing management; Sales management; Contracts management; 360 degree customer view); Project management; Billing & Invoice verification; Service desk management (ITIL compliant); Contact center (integrated with digital telephone VoIP Systems); Records and Case management paperless system with DMS; Enterprise Asset Management; e-Sessions management; Loyalty management; Warehouse management; e-Procurement management, GDPR privacy compliance...

Infinity ECM platform has grown into a global powerful Cloud solution where within its scope of more than 15 included platform subsystems, high performance, scalability and Cutting-Edge Technology concept has no such similar World competition.

Infinity ECM connection with other business IT systems enables: faster and better business management, **increasing performance and satisfaction of work**. The System is very simple, and as that enables the user maximum work focus on different devices, instead of losing time on working modes, or complicated software's.



INFINITY ECM – Platform Architecture

4

Infinity ECM offer high tech technology and easy integrations with other internal and external business information systems, thanks to its modern flexible architecture.

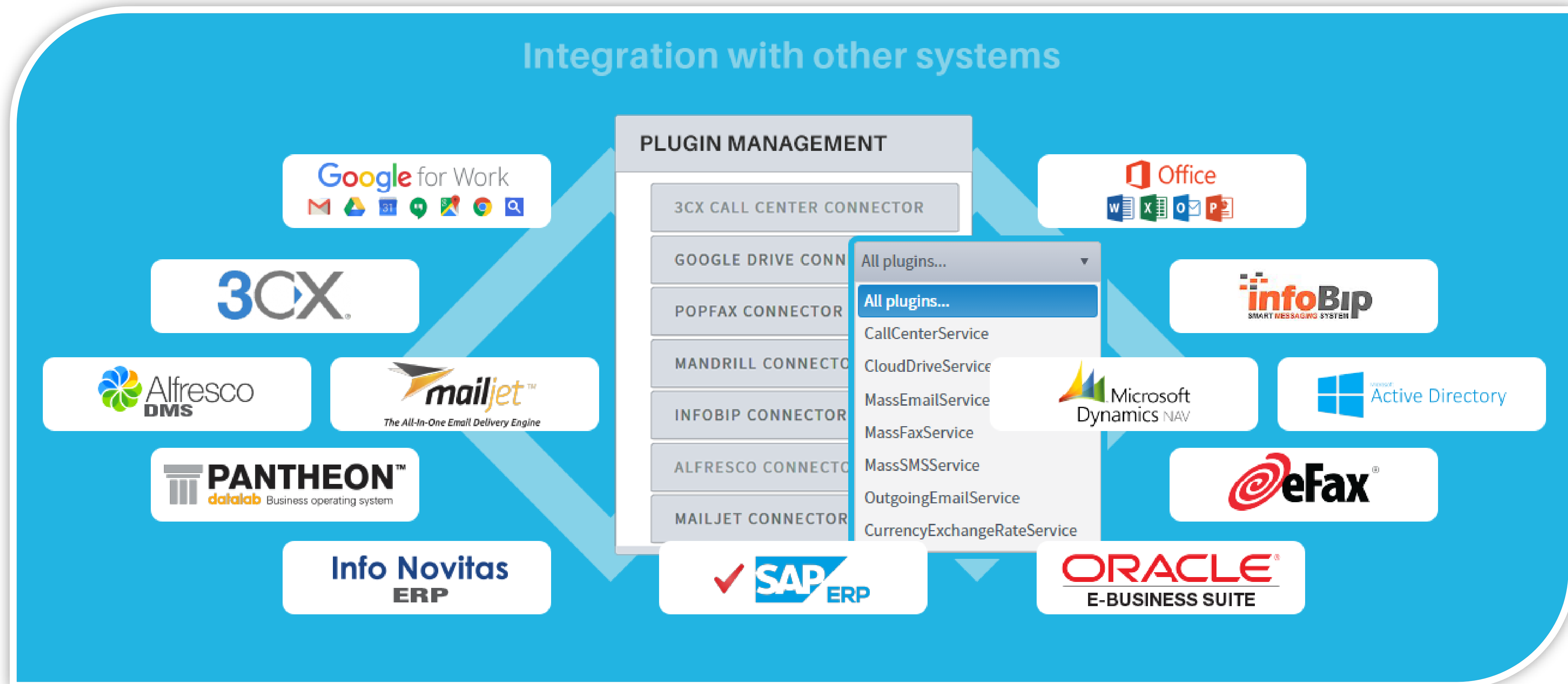
Inside web services was located complete data and business logic, while the display layer is separated out of the web service and realized through most advanced web technology with the immediate screen size customization ability (responsive design) either on desktop, tablet or mobile.



INFINITY ECM – Integration Possibilities

5

Infinity ECM platform is already integrated with many global Cloud and Non-Cloud Systems over unique flexible plugin management architecture which allows us or our IT partners to do fast integrations of Infinity ECM platform with different global IT systems.



INFINITY ECM – Examples of interfaces

6

Sales Activities

New opportunity

Name

Probability

100,00%

Company

Product

Choose a product/service...

Security level

No security...

SMS 5

EMAIL 9

FAX 7

SALES FUNNEL BY PIPELINE STAGE

Agreed steps, 124.400,00 kn, 3 deals

Qualified, 102.600,00 kn, 4 deals

Making appointments, 99.500,00 kn, 3 deals

Offer sent, 76.750,00 kn, 3 deals

Presentation, 69.000,00 kn, 3 deals

OPPORTUNITIES OVERVIEW

Qualified

102.600,00 kn 4 deals

New solutions
18.600,00 kn ▶ Naver

Maintenance of a new system
25.000,00 kn ▶ Baidu

New market opening
26.000,00 kn ▶ Amazon.com

Payment

Making appointments

99.500,00 kn 3 deals

New internet connection in apartments
22.000,00 kn ▶ DEMO: Elektrolux

Opening an additional office
33.000,00 kn ▶

Developing new applications

Presentation

69.000,00 kn 3 deals

Support for current system
22.000,00 kn ▶ DEMO: Elektrolux

New web page and its design
35.000,00 kn ▶

New product model
12.000,00 kn ▶

Agreed steps

124.400,00 kn 3 deals

Increased number of offers
56.000,00 kn ▶ Incyte

New equipment for current models
26.400,00 kn ▶ Amorepacific

Demand for app solutions
42.000,00 kn ▶ Salesforce

CREATED +6

IN PROGRESS → 9

OPENED 8

COMPLETED ✓ 2

SALES TASKS

Task

Status

Category

Utvrdjivanje potreba

OTVORENO

ZADATAK

Objava natjecaja

U TRAZENJE

ROK

Revizija projekta01

U TRAZENJE

ZADATAK

Izrada pantograma

OTVORENO

ROK

Strategija gesjevanja zadatka...

U TRAZENJE

ZADATAK

Voda tima

U TRAZENJE

ZADATAK

Imenovanje projektnog tima

KREIRANO

ROK

Revizija

KREIRANO

ROK

Implementacija

OTVORENO

ZADATAK

Odabir najboljih prijedloga

OTVORENO

ZADATAK

Prijedlog gesjenja

OTVORENO

ZADATAK

Postavljanje novoga loga

ZAVRSENO

Project Management

QUICK INFO

Planned start:

14.01.2016.

Planned end:

14.01.2016.

Duration:

Date created:

15.01.2016.

Created by:

Miro Visic

Last modified:

19.02.2016.

Watchers:

1 Start w...

GENERAL

COLLABORATION

Comments

Tasks

Assigned to

Date from

No records

25

General

Deliveries

Phases

Work orders

Worklogs

People

Attachments

Milestones

Hierarchy

Risks

Activity Feed

Suppliers

Costs

Security

GANTT CHART

Name

From

To

DEMO: Graphic design of the site

19.06.2017 00:00

03.07.2017 00:00

Testing the system

17.01.2017 08:54

19.01.2017 08:54

Order for verification of system integration

01.02.2017 10:37

01.02.2017 10:37

Production design in the bootstrap in

23.01.2017 00:00

27.01.2017 00:00

PROJECTS OVERVIEW

CREATED +27

COMPLETED 1

IN PREPARATION 13

IN PROGRESS 1

Project key

Name

Type

Status

Team member

People

PRP

New web design

Ugovorni projekt

KREIRANO

2

IZRADAWEB

Izrada web stranice

Ugovorni projekt

KOMPLETIRANO

1

REBRANDING

Rebranding

Ugovorni projekt

KREIRANO

1

NOVA PLATFORMA

Nova platforma

Interni razvojni projekt

U PRIPREMI

1

ARHIVIRANJE

Aktiviranje dokumen...

Interni razvojni projekt

KREIRANO

1

ODRZAVANJE

Odrzavanje sustava

Prodajni projekt

U PRIPREMI

1

EDUKACIJA

Edukacija djelatnika

Ugovorni projekt

KREIRANO

1

IMPLEM

Implementacija novi...

Interni razvojni projekt

KREIRANO

1

101UT

Razvoj novih gesjenja

Interni razvojni projekt

U PRIPREMI

1

WORK ORDERS

TASKS

PHASES

RISKS

DELIVERIES

Invoices Management

Invoice code: 7/1/1

Invoice date: 04.04.2017. 00:00

Direction: OUTBOUND

Status: UNPAID

Date created: 18.01.2017. 15:50

Created by: Miro Visic

Last modified by: Miro Visic

Last modified: 23 days ago

Watchers: 1 Stop wat...

Created in org. unit: MyCompany.o...

INBOUND INVOICES OVERVIEW

INVOICES VALUE IN CURRENT MONTHS +85.732,20 kn

Total amount

Status

Left to payment due

24.375,00 €

UNPAID

40d

44.375,00 €

PAID

75.000,00 €

UNPAID

40d

80.000,00 €

UNPAID

36d

135.000,00 €

UNPAID

36d

OUTBOUND INVOICES OVERVIEW

INVOICES VALUE IN CURRENT MONTHS +62.437,50 kn

Invoice code

File

Supplier

Invoi

Status

Left to payment due

030

DEMO: Elektrolux

10.01

IN PROCESSING

-21d

028

DEMO: Elektrolux

03.04

CREATED

64d

028

Under Armour

07.03

ON VERIFY

25d

027

VIPnet

06.01

CREATED

-22d

026

Salesforce

09.01

IN RECLAMATION

-23d

025

Adobe Systems

18.01

CREATED

-23d

024

DEMO: Elektrolux

16.01

CREATED

-22d

83% 15.000,00 kn

Service Desk

ITIL compliant

CREATED +25

RESOLVED ✓ 0

NOT ACCEPTED 11

NOT RESOLVED ! 23

ISSUES OVERVIEW

CREATED +20

NOT ACCEPTED 7

NOT RESOLVED 17

RESOLVED 0

Issue name

Priority

SLA level

Status

Time to accepted

Time to resolved

Dodati stavke u aplikaciju

VISOK

Platinum

U RIJESAVANJU (S...

-284:15:19

Greska pri spremanju poda...

TRIVIJA...

Gold

RIJESENO

Ne radi gumb add new

NIZAK

Silver

NA CEKANJU (SPE...

-284:14:33

-282:17:33

Nadograditi aplikaciju s no...

VISOK

No SLA

RIJESENO

Ne radi prijevod na englesk...

KRITICAN

Gold

NA CEKANJU (SPE...

-303:15:54

-302:05:54

Dizajn nije prema specifikaciji

TRIVIJA...

Gold

NA CEKANJU (SPE...

-303:16:01

-302:06:01

Outsorcani kadrovi kasne n...

VISOK

No SLA

RIJESENO

Choose...

Choose...

SLA level

Priority

By acceptance time

Time to resolve

Specialist issues

Operator issues

INFINITY ECM – Global Partner & Certification Program

7

Certificate of Partnership

This Certifies that
Blue Box Ltd.
has achieved the level
Infinity ECM - Silver Partner

Info Novitas Ltd. - CEO

Miro Visic, M. Sc.

Awarded on:

January 10, 2017

Valid until:

January 10, 2018

Partner ID:

654321987



Certificate of Completion

This is to acknowledge that
Steve Anderson
has been awarded with the
Infinity ECM v2 Certified Engineer

Info Novitas Ltd. - CEO

Miro Visic, M. Sc.

Awarded on:

January 10, 2017

Certificate ID:

654321987



Infinity ECM – Short Info & Advantages

- Unique out of the box Cloud based Enterprise Content Management System.
- Multifunctional fully modular Cloud solution with more than 15 subsystems.
- Supports & Improve more than 15 business processes in every organization.
- Consolidates, optimizes and reduces the IT SW Company infrastructure.
- In accordance with the EU GDPR data protection regulation standards.
- Multilingual & Globally available over our partners or MS Azure platform.
- Fully responsive design (adaptable for desktop, tablet and mobile devices).
- Different platform versions suitable for small, middle and big organizations.
- Combines inside: CRM, DMS, RMS, CMSx3, ITSM, EAM, KMS, BPM, CXM, GRC.
- Easy integrations with different global & local software products (ERP, DMS...).
- Multi-org & Multi-company support (one system for all related companies).
- Flexible architecture based on Web API services and plug-in management.





COMPLETE ORGANIZATION MANAGEMENT

Subsystems:

 INFINITY CORE	VoIP CALL CENTER 
 MARKETING	360° VIEW 
 SALES MANAGEMENT	DOCUMENT MANAGEMENT 
 CONTRACTING	PORTAL FILE MANAGEMENT 
 PROJECT MANAGEMENT	ASSET MANAGEMENT 
 ACCOUNT MANAGEMENT	WAREHOUSE MANAGEMENT 
 SERVICE DESK SUPPORT	eSESSIONS 

Contact info

Infinity ECM – a unique Cloud platform that every World company needs.



Thank you for Your attention!

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