



# IN Unified Communication (INUC) platform

DIFFERENCES AMONG VERSIONS OF INUC PLATFORMS  
MIRO VISIC

GENERAL SYSTEM FEATURES	Free Version	Commercial versions
The number of simultaneous calls	4	4-256
Nadzor (slušanje drugih poziva)	✓	✓
Monitoring (listening to other calls)	✓	✓
Call Transfer with / without intervention	✓	✓
Call forwarding when busy or if no answer	✓	✓
Call Forwarding (DID)	✓	✓
Caller ID	✓	✓
Conference calls	✓	✓
Automatic virtual secretary	✓	✓
Voicemail	✓	✓
Music when call on waiting	✓	✓
Groups of ringing	✓	✓
Special groups of tones depending on is calling	✓	✓
Central Phonebook	✓	✓
Call parking		✓
Receiving the call		✓
The possibility of multiple calls on hold		✓
Call recording		✓
Dial by name		✓
Voice mail indicator		✓
Indicator of currently active lines (BLF)		✓
Conference rooms		✓
Intercom		✓
Alert to pager (beeper)		✓
MANAGEMENT AND EXPANSION	Free Version	Commercial versions
Internet based control panel	✓	✓
Configuration wizard	✓	✓
System status in real time over the internet	✓	✓
Integrated web server	✓	✓
Automatic backup and system restore	✓	✓
Configuration of external extensions via VPN tunnel	✓	✓
Certified for Microsoft Windows Server	✓	✓
Integrated corporate database (PostgreSQL)	✓	✓
Possibility to work as virtual machine	✓	✓
Remote control of IP phones	✓	✓
Automatic phone configuration through the system	✓	✓
Users can configure their extensions	✓	✓

INUC VoIP CLIENT APPLICATION	Free version	Commercial versions
Compact Windows System Tray Applet	✓	✓
Tunneling your VoIP traffic over a single port	✓	✓
Calling	✓	✓
Redirecting calls	✓	✓
Incoming calls display	✓	✓
Caller ID display	✓	✓
Personal call history	✓	✓
Call redirection to the voicemail		✓
TAPI interface for integration with Microsoft Outlook		✓
Monitoring call waiting list		✓
View status of other extensions		✓
Using application in combination with physical phone on the table		✓

INTEGRATION WITH THIRD APPLICATIONS	Free version	Commercial versions
Microsoft Outlook		✓
CRM - SalesForce		✓
HTTP API for integration with any Internet CRM system		✓
Microsoft Exchange 2007 UM		✓

SUPPORT FOR DEVICES AND SERVICE PROVIDERS	Free version	Commercial versions
Support for SIP hardware phones	✓	✓
Support for SIP software phones	✓	✓
Support for VOIP Gateway devices	✓	✓
Support for Skype Gateway	✓	✓
Support for popular SIP/VoIP service providers	✓	✓
SIP Trunking support	✓	✓
Ability to connect with other INUC systems		✓
Ability to connect with other SIP servers		✓

CODECS (VOICE COMPRESSION)	Free version	Commercial versions
G711 (a, u), GSM, Speex, libc	✓	✓
G729*		✓

\*Mini version includes 2 voice G729 channels,

\*Small Business version includes 4 simultaneous G729 voice channels,

\*Pro version 8 and Enterprise version 16.

UNIFIED COMMUNICATION AND MOBILITY	Free version	Commercial versions
"MyPhone" self service user portal	✓	✓
Receiving voicemails through E-mail	✓	✓
Public SIP ID for extensions	✓	✓
INUC tunnel for establishing connection	✓	✓
Advanced call redirecting options depending on the call number, time and type of call	✓	✓
Connecting multiple offices with UNKC bridges		✓
Presence indicator for all system users		✓
Integrated FAX Server		✓
Receiving of FAX messages on e-mail in PDF format		✓
SUPPORT FOR SIP STANDARDS	Free version	Commercial versions
Full support for RFC 3261	✓	✓
Sending SIP requests on multiple SIP addresses	✓	✓
Establishing SIP trunks with other SIP servers		✓
SUPPORT	Free version	Commercial versions
Wiki	✓	✓
User forums (no support for INUC)	✓	✓
Email support*		✓
Live chat support*		✓

\*requests for purchased support package

